Transparency

Develops sustainable fiscal and operational policies and fosters trust and transparency by ensuring accountability, efficiency, integrity, innovation and responsiveness in all operations

Grading Criterion	Score
Program is essential or critical in achieving result	4
Program has a strong influence on achieving result	3
Program has some degree of influence on achieving result	2
Program has some influence, though minimal on achieving the result	1
Program has no influence on achieving the result	0

ResultType	ProgDept	ScorePeer	ProgNum	ProgName	ProgDescription
Governance	Information Technology		2250	Financial & Operational Transparency Platform	Governmental operations and budgeting software to increase transparency and reporting capabilities to city staff for decision making and to the public using real-time data via an online portal on the city's website. Annual ongoing cost of $25,000.
Governance	Information Technology		2259	Cisco Call Manager Upgrade	Required upgrade to existing Cisco telephone system due to end of life/end of support for existing server. Handset phones are not required to be upgraded or replaced, this is only the server-side components.
Governance	Information Technology		2275	Microsoft Server Datacenter Licensing	Licensing cost to upgrade all servers to the latest Microsoft Server platform version. This ensure future security patches and updates and is required to keep network secure.
Governance	Information Technology		2276	Nimble SAN Additional Storage Shelf	Facilitates additional storage capacity for on network storage for server data. Capacity is currently around 75% and this allows proper planning for future data storage needs.
Governance	Information Technology		2277	WIFI Hardware Upgrades	This is an upgrade from wireless "N" standard to modern "AC" or "WiFi 6" standard. The existing hardware will not be supported by CISCO after 2021 for both break/fix and security vulnerability patches. Additionally, the new WiFi hardware will increase performance, reliability and coverage of the wireless networks used daily for city operations.
Governance	Information Technology		2278	Intrusion Detection & Prevention Appliance	Implement enhanced security appliance to increase security and threat protection and to adhere to security best practices. Project was funded in 2020 but postponed due to COVID budget cuts.
Governance	Public Works		2287	Elevator Upgrade City Hall	The elevator maintenance contractor has informed us that the circuit board in the city hall elevator is no longer be produced by the manufacturer. For continued safe and reliable service, they are recommending a modernization that will include a new controller, fixtures, door equipment, machine room equipment, hoist equipment, and removal of all decommissioned equipment.
Governance	Public Works		2288	VAV Controller Upgrades - HVAC System	Existing Lon controllers for VAV's for the HVAC system installed in 1995 during the building of city hall have been discontinued and are failing. Our HVAC control contractor is recommending the replacement of 32 additional VAV's to provide more even air flow in city hall. This can be done in phases over the next 2 years or completed as one project.
Governance	Finance		2294	ERP system to replace Naviline/H.T.E./Central Square	The ERP will serve as a resource for all departments with various functions for the City including; Financial Reporting, Business and Liquor License, Tourism Tax, Budget, Purchasing, Utility Billing, HR/Employee Tracking, Planning, Reporting, GIS, Accounts Receivable, Accounts Payable, E-Pay, P-card interface, Fleet Maintenance, Payroll, Timekeeping, Capital Asset tracking, Code Enforcement, as well as other functions. With the new ERP system we would like to find one that includes a Transparency software.
Governance	Information Technology		2295	Vehicle Replacement	This would replace a 2007 Chevy Colorado which is unreliable. The IT Department currently operates with only two vehicles which is a logistical challenge when supporting all City Departments.

Communication

Provides responsive and accountable leadership, advances City interests through regional partnerships and facilitates timely and effective two-way communication and community engagement

Grading Criterion	Score
Program is essential or critical in achieving result	4
Program has a strong influence on achieving result	3
Program has some degree of influence on achieving result	2
Program has some influence, though minimal on achieving the result	1
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Decision-Making

Supports decision-making with timely and accurate short-term and long-range analysis that enhances vision and planning

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Program has some degree of influence on achieving result	2
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Mitigate Risk

Provides assurance of regulatory and policy compliance to minimize and mitigate risk

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Program has some degree of influence on achieving result	2
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Productive Workforce

Attracts, motivates, develops and retains a high-quality, engaged and productive workforce

Grading Criterion	Score
Program is essential or critical in achieving result	4
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Program has some degree of influence on achieving result	2
Program has some influence, though minimal on achieving the result	1
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Resources

Protects, manages, optimizes and invests in its human, financial, physical and technology resources

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